

Dear Customers, Friends and Neighbors,

We are horrified by the recent video released by the Humane Society of the United States showing footage of puppy mills. We do not condone puppy mills; we would never knowingly buy a dog from a puppy mill; and we are appalled by the possibility that this may have happened. We are investigating all of our sources so that we continue to nurture the finest and most reputable dogs from the best breeders, a practice that we've held central to our business since we opened nine years ago.

To the best of our knowledge, our beautiful puppies purchased out-of-state are from USDA approved pet breeders. We rely on our governmental agency to be sure that these breeders are inspected. All of our puppies are given health checks by our store veterinarian when they become part of our family and before joining their new families. Our puppies are all sold with a health warranty, and are not available to go home to their new families until they have been cleared by a veterinarian.

It has been brought to our attention that our permit to sell animals has expired and we have remedied this issue. The permit fee went inadvertently unpaid due to a clerical error. Upon completion of an inspection by Animal Services, which is scheduled for Thursday, Pets of Bel Air will reopen.

Pets of Bel Air has been a trusted neighborhood business for many years. Every employee at Pets of Bel Air is an animal lover, as evidenced by the care and love we show our puppies and kittens each day; the healthy environment we provide; and the respect we show each of you. We continue to be a community pet store you can trust.

Thank you for your continued support.

Pets of Bel Air