

**\*\* STRICTLY EMARGOED UNTIL 05:00 GMT TUESDAY 30<sup>TH</sup> JUNE  
2009 \*\***

## **REFUND POLICY ANNOUNCED FOR MICHAEL JACKSON "THIS IS IT" TICKET HOLDERS**

LONDON (June 30, 2009) – At this time of mourning for Michael Jackson, we are together in our sadness at the loss of one of the greatest entertainers ever.

"The world lost a kind soul who just happened to be the greatest entertainer the world has ever known," said Randy Phillips, President & CEO, AEG Live. "Since he loved his fans in life, it is incumbent upon us to treat them with the same reverence and respect after his death."

AEG Live (UK) Ltd, concert promoters, announced that full refunds will be available to fans who purchased tickets through authorised agents for any of the 50 Michael Jackson 'This Is It' concerts which were to take place at The O2 Arena in London .

These refunds will include all ticket service charges.

Ticket holders requiring information about receiving a full refund should go to [www.MichaelJacksonLive.com](http://www.MichaelJacksonLive.com) <<http://www.MichaelJacksonLive.com/>> from Wednesday, July 1, 2009. The refunds will be processed by each of the authorised ticket agencies (e.g. Ticketmaster, Viagogo, See or Ticketline).

It was also announced that fans will have the option to be sent the actual tickets they would have received to attend the shows in lieu of the full refunds which are being offered

The tickets printed with the special lenticular process, were inspired and designed by Michael Jackson for the fans attending his shows. Images of the specially created tickets may be seen on [www.michaeljacksonlive.com](http://www.michaeljacksonlive.com) <<http://www.michaeljacksonlive.com/>> beginning 1<sup>st</sup> July 2009. The special offer to receive the actual tickets that the purchaser would

have received to attend 'This is It' will remain valid thru 23:59 GMT,  
August 14, 2009.

TMZ